

# IMPORTANT NUMBERS TO KNOW MISSOURI/ILLINOIS COVID-19 RESOURCES

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UNITED WAY  
**2-1-1**

Helping people.



The following is a snapshot of federal, state and community agencies providing assistance in all or parts of Missouri and Illinois — compiled by United Way 2-1-1. For the most up-to-date resources, please go to [www.211helps.org](http://www.211helps.org), download our smartphone app by searching for “211Missouri” or dial 2-1-1 or 800-427-4626. United Way 2-1-1 is available 24 hours a day.

Note: Due to the health concerns surrounding COVID-19, some nonprofits may be closed or may not be accepting face-to-face applications during the pandemic. Please contact these agencies before visiting.

## BASIC NEEDS SUPPORTS

*(food, utility assistance, daycare, etc.)*

### GENERAL BASIC NEEDS

Catholic Charities of St. Louis  
**314-367-5500**

Community Action Agencies  
**Call 2-1-1**

Salvation Army East St. Louis  
**618-874-3136**

Salvation Army St. Louis  
**800-533-6865**

St. Vincent DePaul  
**Call 2-1-1**

### CHILD CARE

Child Care Aware  
**800-424-2246**

Children's Abuse Hotline  
**800-392-3738**

Children's Home and Aid  
**618-452-8900**

Children's Home Society of Missouri  
**314-968-2350**

Division of Youth Services  
**855-373-4636**

IL Department of Human Services  
**800-843-6154**

IL Essential Worker Helpline  
**888-228-1146**

MO Family Support Division  
**855-373-4636**

Gateway Region YMCA  
**314-436-1177**

Great Circle  
**573-265-3251**

Nurses for Newborns  
**314-544-3433**

ParentLink WarmLine  
**800-552-8522**

United4Children  
**314-531-4142 x. 147**

### FOOD ASSISTANCE

Clyde C Jordan Senior Center  
**618-293-6700**

Crisis Food Center  
**618-462-8201**

Hunger Hotline  
**314-726-5355**

MO Family Support Division  
**800-373-4636**

IL Department of Human Services  
**800-843-6154**

Salvation Army East St. Louis  
**618-874-3136**

Salvation Army St. Louis  
**800-533-6865**

St. Louis Area Food Bank  
**314-292-6262**

St. Vincent DePaul  
**Call 2-1-1**

Urban League  
**618-274-1150**

### HOUSING/SHELTER

Call for Help  
**618-397-0968**

Community Development Block Grant  
**618-274-7835**

Community Lifeline  
**618-477-6900**

MO Housing Development Commission  
**314-877-1350**

Social Serve  
[www.socialserve.com](http://www.socialserve.com)

Society of St. Vincent DePaul Belleville  
**618-394-0126**

St. Clair Intergovernmental Grants  
Department  
**618-277-6790**

St. Patrick Center  
**314-534-6624**

## EMPLOYMENT RESOURCES

### GENERAL EMPLOYMENT

Community Action Agencies  
**Call 2-1-1**

Illinois Department of Labor  
**618-993-7090**

Madison County Employment and Training  
**618-296-4301**

Missouri Division of Workforce  
Development  
**888-728-5627**

Near Southside Employment Coalition  
**314-865-4453**

Salvation Army Madison County  
**618-451-7957**

Urban League St. Louis  
**314-388-9840**

### UNEMPLOYMENT INSURANCE

IL Department of Employment Security  
**800-244-5631** [www.illinois.gov/ides](http://www.illinois.gov/ides)

MO Department of Labor  
**800-320-2519** [www.labor.mo.gov](http://www.labor.mo.gov)

## GOVERNMENT CONTACTS

### COUNTY HEALTH DEPARTMENTS

Calhoun County Health Department  
**618-576-2428**

Clinton County Health Department  
**618-594-2723**

Franklin County Health Department  
**636-583-7300**

Jefferson County Health Department  
**636-797-3737**

Greene County Health Department  
**217-942-6961**

Jersey County Health Department  
**618-498-9565**

Lincoln County Health Department  
**636-528-6117**

Macoupin County Health Department  
**217-854-3223**

Madison County Health Department  
**618-692-8954**

Monroe County Health Department  
**618-939-3871**

Randolph County Health Department  
**618-826-5007**

St. Charles County Health Department  
**636-949-7400**

St. Clair County Health Department  
**618-233-7703**

St. Louis City Health Department  
**314-612-5100**

St. Louis County Health Department  
**314-615-2660**

Warren County Health Department  
**636-456-7474**

### SMALL BUSINESS LOANS

Small Business Administration  
**800-827-5722**  
[www.sba.gov](http://www.sba.gov)

### TRANSPORTATION

IL Department of Transportation  
[www.idot.illinois.gov](http://www.idot.illinois.gov)  
**800-452-4368**

Metro STL  
**314-982-1400**

Missouri Department of Transportation  
[www.modot.org](http://www.modot.org) or call 5-1-1

OATS Transit  
**888-875-6287**

## HEALTH/PRESCRIPTION RESOURCES

Centers for Disease Control  
[www.cdc.gov](http://www.cdc.gov)

MO HealthNet Service Center  
**855-373-4636**

Illinois Rx Plan  
**800-252-8966**

Missouri Rx Plan  
**800-375-1406**

### INSURANCE QUESTIONS

IL Department of Insurance  
**866-445-5364**

MO Department of Insurance  
**800-726-7390**

## MENTAL HEALTH AND LEGAL

### MENTAL HEALTH PROVIDERS

Arthur Center ACI Hotline  
**800-833-2064**

Behavioral Health Response  
**314-469-6644**  
**800-811-4760**

Burrell Behavioral Health – Central  
**800-395-2132**

Chestnut Health Systems  
**888-924-3786**

Comprehensive Behavioral Health Center  
**618-482-7330**

Department of Mental Health  
**800-392-0210**

Human Support Services  
**618-393-4444**

Provident  
**314-533-8200**

Touchette Regional Hospital Pandemic  
Mental Health Support and Resource Line  
**618-482-7158**

### LEGAL QUESTIONS

Land of Lincoln Legal Aid  
**618-398-0574**

Legal Services of Eastern Missouri  
**800-444-0514**

Missouri Bar Association  
**573-636-3635**

## COVID-19

### COVID-19 INFORMATION LINES

IL Department of Public Health  
**800-889-3931**

MO Department of Health and Senior  
Services  
**877-435-8411**

### COVID-19 SCAM REPORTING

Illinois Attorney General  
**800-243-0618**

Missouri Attorney General  
**800-392-8222**

### PETS/ANIMAL RESCUE

Humane Society of Belleville  
**618-235-3712**

Humane Society of Missouri  
**314-647-8800**

Stray Rescue of St. Louis  
**314-771-6121**

### SERVICES FOR SENIORS

AgeSmart Community Resources  
**618-222-2561**

Elder Abuse Hotline  
**800-392-0210**

IL Department of Aging  
**800-252-8966**

Aging Ahead  
**800-243-6060**

Aging Matters  
**800-392-8771**

St. Louis City AAA  
**877-612-5918**

### VOLUNTEERING

United Way of Greater St. Louis  
[www.stlvolunteer.org](http://www.stlvolunteer.org)  
[www.movolunteer.org](http://www.movolunteer.org)

Resources are updated  
daily and can be accessed  
at [www.211helps.org](http://www.211helps.org).

**Produced by United Way  
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